

A Walk of Glass and Fire – Terms and Conditions

A Walk of Glass and Fire (the **event**) is organised by Suffolk Mind (the **Event Organiser**). The activity is led by UK Firewalk (the **Activity Provider**).

This event will also be supported by sponsors (the **Supporters**) and by Suffolk Food Hall (the **hosting venue**)

You are referred to as the **Participant**.

By registering for a place, you confirm you are agreeing to these terms and conditions.

Risk and liability

While the Event Organiser and Activity Provider will do all in their reasonable control to make the event as safe as possible, all participants take part at their own risk.

Except for death or personal injury caused by the Event Organiser's negligence, fraud or fraudulent misrepresentation, or any other matter for which it would be illegal or unlawful for the Event Organiser to exclude or attempt to exclude their liability, the Event Organiser, Patrons, or Supporters of the Event do not accept liability for any loss or damaged caused where:

- (a) there is breach of a contractual obligation or legal duty of care owed to you;
- (b) such loss or damage is not reasonably foreseeable at the time of breach;
- (c) an injury is sustained, or property damaged in the course of the event or as a result of taking part in the event;

or

- (d) any changes are made to the event for safety or operational reasons or as otherwise required for the safe and proper carrying out of the event.

Photographs

By taking part in the event, all participants confirm that they are happy for their names and any footage or photographs taken by, or on behalf of, the Event Organiser during the event to be used to publicise the event, the Event Organiser, or future events arranged by the Event Organiser. Should special dispensation be required, it is the responsibility of the participants to inform the organisers of such requirements.



Personal Data and Use of Information

The Event Organiser is committed to protecting and respecting your privacy and complying with the principles of data protection legislation, specifically the UK General Data Protection Regulation (GDPR) and the Data Protection Act 2018 (DPA).

The Event Organiser may disclose basic information (name and local authority) where required to facilitate the event administration. Additionally, we may disclose information if we are under a duty to share your personal data to comply with any legal obligation, or in order to enforce or apply our policies and other agreements; or to protect the rights, property, or safety of the Event Organiser, Supporters, our customers, or others. This includes exchanging information with other companies and organisations where necessary for the purposes of fraud protection. We will not share your information for marketing purposes with any other organisations unless it has your specific consent to do so.

Registration

This event is open to people aged 12+ only. Under 18s must be accompanied by an adult (18+) and a parent or guardian will be required to sign a participation form on the day.

Registration is subject to payment of the £35 entrance fee, which is **non-refundable**. The registration fee entitles the participant to undertake both the glass and fire walk if they so wish. Subject to timings on the evening, there may be the opportunity to do each walk more than once.

Participants' health

Participants understand and confirm that they are physically fit and in good health to safely take part and have no known condition that would affect the ability to safely complete the event or would cause a risk of danger to themselves or other participants.

You should not take part if you are, or think you might be, pregnant.

Safety

For your safety and enjoyment of the event, we ask that you follow and adhere to the instructions given by the Event Organiser and Activity Provider at all times. It is essential you attend the pre-walk briefings, included during the evening, before undertaking either walk.

Participants and guests are asked to clearly observe any barriers set up around the area of the glass and fire walks. The Event Organiser and Activity Provider reserve the right to ask anyone not complying with safety rules, to leave the venue.

Participants are asked to come equipped with whatever necessary clothing, medication and nourishment is required to enable enjoyable and safe participation in this activity. Please note the event package does not include any catering, however the hosting venue will have refreshments on sale during the evening from their on-site café.

It is the participant's responsibility to come suitably dressed for the event. The Event Organiser take no responsibility for loss or damage to any shoes or clothing or other personal possessions.

British weather is known to be changeable, so please dress appropriately for the weather on the day.

Cancellation or modification by the Organiser

The Organiser may cancel or modify the event at their discretion. They will endeavour to give as much notice as possible of any cancellations to the participants. The Organiser accepts no liability for any costs incurred as a result of the cancellation.

Cancellation by the Participant

Please note your registration fee of £35 is non-refundable. Please inform the Event Organisers if you need to cancel your space.



Guests

Participants are encouraged to invite family and friends to support them when they undertake their walk/walks. Please note that children (under 18s) must be accompanied and supervised by an adult at all times and should only use play equipment which is marked as being 'open' for use on the evening.

Guests do not have to pay for an entrance ticket, but we ask that they register their place online, to enable us to accurately risk assess based on number of attendees.

Registered Charity Number: 1003061